

Holiday Zone:
Relax, Unwind & Enjoy.

Also Available:

- Free Wifi
- Locals Knowledge
- Board Games
- Ice Cream
- Aerial Cables
- Washing Powder

Ask at reception for further details.

Hope you enjoyed your stay, please share your experience with us via:



BULCOCK STREET

To Shops

To Beach, Cafe & Restaurants

TRIPCONY LANE

WATERWAYS CREEK

PUMICESTONE PASSAGE

Coast Guard

Jetty

VILLA OPTIONS:
Banksia V1-5, V9, V19-22
Panadanus Waterview V6-7, V14-18
Hibiscus V10-13
Palm Family V8, V23-24
Lilly Pilly V25-27



Welcome to the BIGCaloundra, we hope you enjoy your stay. If there is anything we can do to make your stay more comfortable, please let us know. Now go relax & unwind!!

Check-in time is 2pm and Check-out is 10am, if you wish to checkout before 8am please arrange with reception the day before.

The safety of our guests (in particular our junior guests) is of utmost importance to us, please be mindful of the park rules and be considerate of your fellow guests.

Reception hours:
Mon - Sat (8am - 6pm) Sun (8am - 5pm)

What's on today in the park and around the local area: today.BIG4Caloundra.com.au

Office number: **1800 550 138**
After Hours Number: **0401 928 811**

- | | |
|--|--------------------------------|
| 1 RECEPTION
 | 5 BBQ |
| 2 AMENITIES Tripcony side
 | 6 HEATED POOL and slide |
| 3 AMENITIES Hibiscus side
 | 7 BOAT RAMP |
| 4 BOUNCING PILLOW and play ground | 8 CAMP KITCHEN |
| 9 WALKWAY ACCESS | 9 WALKWAY ACCESS |
| E EMERGENCY ASSEMBLY | GLAMPING TENTS |
| A SPECIAL ACCESS | VILLAS |
| D DUMP POINT | CAMPING SITES |
| R GARBAGE/RECYCLE BIN | VAN SITES |
| S SMOKING AREA | CREEK SITES |



Good Karma

Everyone's happiness and safety is important to us. So please be considerate of others and please be safe. Especially look out for our younger guests. We ask that you keep your belongings secure and keep your site and cabins tidy. For the comfort and safety of everyone, please follow the directions of our team members at all times.



Kids on wheels

The kids (big and small) are welcome to use bikes, scooters, skateboards and roller-blades. We simply ask they wear a helmet, obey the road rules and follow team member instructions. (That includes you, Evel Knievel)



For everyone's safety, we ask that once the park lights come on, it's time to park the ride for the night. We also ask no riding before 7:30am. To mix it up, don't forget there are miles of coastal pathways to ride (and they start right outside the gate).



Parking

We only have space for 1 car per site, especially during peak times. Our Boom Gates will only let in one vehicle per site (and we'll know if you are naughty). If more parking is required, come see us at Reception and we can discuss your options. Please always follow the **5kph** speed limit within the park and keep on the lookout for our younger guests.



Smoking Free Park

For the comfort of all our guests, we are a Non-Smoking Park which includes campsites and our cabin decks. The only smoke we want to see is the smoke coming off your barbie. If you need to smoke, please use the designated smoking areas.



No Fires

Woah there Cowboy! We aren't in the wilderness now. For safety reasons we cannot have any individual open fires, braziers or flame creating heaters. Small kettle style BBQ's are allowed, please be careful where you place them.



Water Hazards

Parents and guardians please note the location of the creek which runs through our property as it may pose a water hazard to small children and other non-swimmers. The creek is clearly identified on our site map and strict supervision should be maintained to prevent children and non-swimmers from gaining access. BIG4Caloundra, its Owners, Directors, Employees and Agents shall not be held responsible or liable for any death or injury caused to any persons directly or indirectly through gaining access to the creek or any other water hazard.



WiFi and Internet Access

So you can spread the FOMO to friends and family, we have Free WiFi available for all the family. Get your password at reception and start sharing the holiday love. Hashtag #keepthekidsquiet #passmethewine (and give us a shout out with #big4caloundra)



Quiet Time

OK party animals, we want you to have a good time too, but we ask you to be considerate of your fellow campers and cabin guests. We ask you to keep the noise down after 10pm and until 7:30am.



No Pets

Sorry Fido nothing personal, but no pets allowed.



Laundry

Dad, it is time you pulled your weight. Laundry is open between 7am - 8pm. Washing machines & dryers dine on \$1 & \$2 coins. Change and washing powder is available from reception.



Swimming Pool

Our heated swimming pool is for our guests and their friends. Pool hours are 8am to Sunset. Please be aware there is no lifeguard on duty. Please, no smoking or glass (bottles or glasses) in the pool area. Children must be supervised at all times in the pool area. Non-toilet trained children must wear swimming nappies. Health & Safety guidelines require us to close the pool for the day if nasty surprises are found. And you won't be very popular with your fellow guests...



Don't feed the wildlife

Be careful of con-artists and ducks. By all means enjoy viewing the wildlife, but we ask you not to feed them. The last time someone did that, the ducks started picking pockets.



Evacuation Plan

Please make yourself familiar with our evacuation points. In case of an emergency, please remain calm and follow instructions from our team. If you require emergency services, dial 000 first and then call park management AH on 0401 928 811. Our address is 44 Maloja Ave, Caloundra.

Things to do around the Park and the Coast

We are here to help you have the best possible time, whether that is kicking back and relaxing or enjoying the vast variety of activities and experiences on the coast.



To check out what is going on in the park and the surrounding area or simply see what the weather is up to, check out our activity website: Click on today.BIG4Caloundra.com.au

Got a question, want a suggestion or a recommendation, drop into reception and get a local's tip!